

**Open Report on behalf of Richard Wills,  
Executive Director for Environment and Economy**

Report to:	<b>Environment and Economy Scrutiny Committee</b>
Date:	<b>28 November 2017</b>
Subject:	<b>Environment and Economy Performance Measures</b>

**Summary:**

This report provides performance information for the performance indicators relating to the Environment and Economy Scrutiny Committee. It shows that four of the indicators have been met, there is a measured performance in three, and two have not been met.

**Actions Required:**

Members of the Environment and Economy Scrutiny Committee are invited to:

- 1) Consider the performance against the indicators and highlight any recommendations, changes or actions for consideration.
- 2) Seek assurance from senior managers on how they will maintain and improve performance against the indicators; and
- 3) Endorse the process in place to adapt the performance indicators over the autumn 2017/winter 2018 period

## **1. Background**

Nine performance indicators are relevant to the work of the Environment and Economy scrutiny committee. Of those nine indicators, four have been met or exceeded, there has been a measured performance in three, and two have not been met.

The four indicators which have been met relate to economic development, and in particular to the creation of jobs, training of individuals, support to businesses, and attraction of funding. The indicators relate to the direct commissioning and/or delivery of services that support economic growth.

Members will be aware that the economy is relatively unpredictable. Surveys show that some businesses are growing and feeling confident about the future, whereas others are seeing price inflation and reduced consumer confidence as a risk for the future. It is therefore important that LCC continues to provide effective services which either support that confidence or tackle any of the factors which are

restricting growth. The services that are provided by the economic development team do precisely that.

One particular aspect to note is the level of facilitation of business led initiatives that the team undertakes. Team members regularly visit businesses and this provides some of the intelligence to shape our support accordingly. One example, which will be implemented shortly, is that businesses have told us about the lack of access to medium sized amounts of finance. The team has explored this further through formal research and we expect to launch a new financial product within the next 3 to 6 months. It is hoped that this will contribute further to assisting businesses and to creating jobs through business growth.

The three indicators that are measured are contextual, and provide background information where a service is dealing with circumstances that change from year to year and are outside the control of the Authority. These are the number of property flooding incidents every year, the quantity of waste material collected for recycling, and quantities of green waste composted.

The two indicators that are not being met relate to the proportion of waste received at Household Waste Recycling Centres that is recycled, and the proportion of waste collected by Local Authorities in Lincolnshire that is recycled. As detailed in the performance reports, in both cases there have been significant changes in methods of measuring waste recycling since the targets were first set, while significant changes in global markets for waste products have substantially altered the context within which waste is managed. LCC and its partners are developing a revised waste management strategy to meet these circumstances and this will entail the development during 2017-18 of new measures and indicators to provide a more realistic framework for monitoring performance during. A similar exercise for flood risk and water management will be undertaken in 2018-19.

## **2. Conclusion**

In conclusion, performance continues to be good. Where targets have not been met this is due to external factors rather than to the service being unsuccessful. An exercise to revise targets so that they are more directly relevant to the scrutiny committee's work will be done in the coming months.

## **3. Consultation**

### **a) Have Risks and Impact Analysis been carried out?**

N/A

### **b) Risks and Impact Analysis**

N/A

#### 4. Appendices

These are listed below and attached at the back of the report	
Appendix A	Customer Satisfaction Survey
Appendix B	Q2 Performance Indicators

#### 5. Background Papers

No background papers within Section 100D of the Local Government Act 1972 were used in the preparation of this report.

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